



## **VOLUNTEER AGREEMENT**

The Muscular Dystrophy Campaign is dedicated to our volunteers and is committed to providing you with the best possible experience when you get involved. We value volunteers who give their time to help us in our work to support people with muscular dystrophy and related conditions. Our volunteers all experience a different journey depending on what roles they are doing or what reasons they are involved with us, however we always ensure that every volunteer with us has a positive and rewarding experience.

### **As a volunteer with the Muscular Dystrophy Campaign you can expect:**

- to be involved with a charity that is leading the fight against muscle disease
- to be the local face of the charity – endorsing our aims, objectives and reputation
- a supportive and reciprocal environment that ensures a positive experience for you as a volunteer
- a dedicated Regional Volunteer Fundraising Manager who will provide support and encouragement to local volunteers
- to be invited to volunteer with regional events and fundraising activities
- reimbursement of any reasonable out-of-pocket expenses incurred
- equal opportunities and a commitment from us to diversity in all areas of our work
- any problems or complaints to be investigated quickly and resolved fairly
- a commitment to providing a safe and healthy environment for all volunteers at all opportunities possible
- recognition for your efforts and successes – celebrating achievements and rewarding loyalty and dedication

### **Our expectations of volunteers:**

- to enjoy helping / supporting the work of the Muscular Dystrophy Campaign
- to support our aims and objectives
- to maintain and uphold the reputation and good name of the charity
- to listen to, and work cooperatively with paid members of staff and other volunteers – treating all with courtesy and respect
- to take reasonable care of their own health & safety and that of others who may be affected by their acts or omissions
- to support the charity's equal opportunities and diversity policy – helping to promote this to all our supporters
- to provide us with feedback on how we can improve your volunteering experience with the charity
- to inform us if your commitment to us, for any reason, can no longer continue
- to ensure appropriate levels of confidentiality and data protection are upheld throughout your time volunteering with us